⚠️ MANDATORY POST-PAYMENT STEP — PRINT, FILL BY HAND, SCAN & EMAIL WITHIN 7 BUSINESS DAYS

1. **PRINT THIS CONTRACT:** Print all pages of this legally binding Sales Contract on A4 or Letter paper immediately after payment.
2. **FILL BY HAND IN BLUE OR BLACK INK:** Complete every field, checkbox, page initial box, and wet-ink signature **by hand**. Typed fonts or digital signatures are **not accepted**.
3. **SCAN & EMAIL WITHIN 7 BUSINESS DAYS:** Scan or photograph all signed pages clearly and email the copy to **simalidudu@gmail.com** (cc: **tafadzwamchikanya@gmail.com** or WhatsApp **+263 78 460 0904**) within **seven (7) business days** of your payment.
4. **PRESERVE YOUR PHYSICAL ORIGINAL:** You must safely store and preserve your physical wet-ink signed contract copy. STPi / Jacaranda Labs may require you to produce the original physical document at any time for compliance or account verification.

STPI CUSTOMER SALES, ONBOARDING & SERVICE AGREEMENT

Issued by **Jacaranda Labs / STPi (Strengthen The People Initiative)** · Official Portal: `https://getstpi.pages.dev` · Document Ref: `STPI-CONTRACT-2026-V1`

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1. CUSTOMER / BUYER IDENTIFICATION (FILL IN BY HAND IN BLOCK CAPITALS)

CUSTOMER FULL LEGAL NAME (INDIVIDUAL):

COMPANY / AGENCY / PRACTICE NAME (IF APPLICABLE):

NATIONAL ID / PASSPORT / COMPANY REG NUMBER:

PRIMARY SENDING & ACCOUNT EMAIL ADDRESS:

PHYSICAL RESIDENTIAL OR REGISTERED BUSINESS STREET ADDRESS:

CITY, PROVINCE/STATE & COUNTRY:

WHATSAPP & MOBILE PHONE NUMBER (WITH COUNTRY CODE):

2. PURCHASED PRODUCT TIER & PAYMENT DETAILS (TICK BOX & FILL BY HAND)

- ☐ **Executive CV & Cover Letter Setup ($19 USD one-off · 30 days access · 1 seat · 12 ATS CV designs)**
- ☐ **Done-For-You Placement Retainer ($49 USD/month · 1 managed seat · up to 300 tailored applications/mo)**
- ☐ **STPi Solo Hosted Plan ($306 USD/month or $2,754/year · up to 3 active candidate seats)**
- ☐ **STPi Studio Agency Plan ($613 USD/month or $5,517/year · up to 15 active candidate seats · white-label)**
- ☐ **STPi Sovereign Enterprise Plan ($920 USD/month or $8,280/year · Unlimited seats · Self-Hosted Docker / Cloud)**

DATE OF PAYMENT (DD / MM / YYYY):

EXACT AMOUNT PAID (USD / ZAR):

PAYMENT RAIL (WHOP / LIGHTNING / MUKURU / BANK):

RECEIPT / TRANSACTION REFERENCE NUMBER:

3. BINDING TERMS OF SERVICE, MANDATORY 7-DAY RETURN & SUPPORT-FIRST CONDUCT

3.1 Scope of Service & Human-Approved Sending: STPi provides automated job-board discovery across 21 African markets (35 board families / 76 endpoints), AI-assisted cover-letter drafting, and 12-design A4 CV packaging. Every outbound job application requires explicit human approval by the Customer (or authorized seat operator) and dispatches through the Customer's own verified mailbox. STPi never fabricates candidate qualifications and does not guarantee job interviews or employment offers.

3.2 Mandatory 7-Business-Day Wet-Ink Execution & Original Preservation: Within **seven (7) business days** of making any payment, the Customer must print this Agreement, complete all fields and signatures by hand in ink, scan all pages, and email the signed copy to **simalidudu@gmail.com** (cc: **tafadzwamchikanya@gmail.com**). The Customer must **preserve and safeguard the original physical wet-ink signed contract** for the entire duration of service plus twenty-four (24) months and produce it upon request by STPi. Failure to submit the signed scan within 7 business days or failure to preserve the physical copy entitles STPi to pause or suspend workspace access until cured.

3.3 MANDATORY SUPPORT-FIRST & PUBLIC NON-DISPARAGEMENT CLAUSE (IMMEDIATE REMOVAL POLICY): The Customer expressly agrees that if any technical issue, setup question, mailbox error, billing question, or operational confusion arises, the Customer **MUST contact STPi Official Support FIRST** (via WhatsApp `+263 78 460 0904`, Email `simalidudu@gmail.com` / `tafadzwamchikanya@gmail.com`, or the workspace `#Help` desk) and allow STPi a reasonable opportunity to resolve the matter. The Customer agrees **NOT** to panic, apply unverified third-party internet advice that breaks workspace configuration, or post complaints, accusations, or support disputes on public social media, public forums, or review platforms before contacting STPi Support first. **STRICT REMEDY: If STPi discovers that the Customer has gone to the public before contacting STPi Support first, STPi will immediately remove the Customer, revoke all workspace and licence access without refund, and permanently terminate this Agreement.**

3.4 Credentials, Privacy & Licence Integrity: The Customer's private workspace URL (`/t/...`) and Sovereign licence key (`STP1.*`) are confidential and non-transferable. Redistribution, public posting of private tokens, or unauthorized seat sharing terminates access immediately.

4. OFFICIAL STPI COMPANY SOCIAL ACCOUNTS & DIRECT SUPPORT DIRECTORY

SUPPORT / SOCIAL CHANNEL	OFFICIAL HANDLE / ADDRESS	OFFICIAL URL
WhatsApp 24/7 Priority Support	`+263 78 460 0904`	https://wa.me/263784600904
Primary Support & Contract Email	`simalidudu@gmail.com`	mailto:simalidudu@gmail.com
Customer Care & Onboarding Email	`tafadzwamchikanya@gmail.com`	mailto:tafadzwamchikanya@gmail.com
Official Website & Self-Serve Portal	`getstpi.pages.dev`	https://getstpi.pages.dev
Whop Official Storefront & Community	`whop.com/stpi`	https://whop.com/stpi
Whop Native App Website	`stpi.whop.site`	https://stpi.whop.site

SUPPORT / SOCIAL CHANNEL	OFFICIAL HANDLE / ADDRESS	OFFICIAL URL
32-Video Library & Walkthroughs	`getstpi.pages.dev/videos`	https://getstpi.pages.dev/videos/
LinkedIn Official Page & Team	`linkedin.com/company/stpi`	https://www.linkedin.com/company/stpi
Bluesky Official Account	`@stpi-official.bsky.social`	https://bsky.app/profile/stpi-official.bsky.social
Bluesky Founder & Support	`@tariromalajila.bsky.social`	https://bsky.app/profile/tariromalajila.bsky.social
Facebook Official Page	`facebook.com/stpicareers`	https://www.facebook.com/stpicareers
Pinterest Official Visual Boards	`pinterest.com/tafadzwamchikanya/stpi-board`	https://www.pinterest.com/tafadzwamchikanya/stpi-board/
Dev.to Engineering & Career Guides	`dev.to/simali_dud_b97add4154d7a6`	https://dev.to/simali_dud_b97add4154d7a6

5. HAND-WRITTEN EXECUTION & WET-INK SIGNATURE BLOCK (SIGN BY HAND IN BLUE OR BLACK INK)

By signing below by hand in ink, I confirm that I have read, understood, and agreed to all terms of this STPi Customer Sales, Onboarding & Service Agreement (including the **7-Business-Day Return Rule**, the **Physical Copy Preservation Obligation**, and the **Support-First / Immediate Removal Policy** in Clause 3.3).

CUSTOMER / BUYER WET-INK SIGNATURE:

Sign by hand in blue or black ink here ✍️

WITNESS WET-INK SIGNATURE (Adult Witness):

Witness hand signature in ink here ✍️

CUSTOMER FULL NAME (HAND-PRINTED):

WITNESS FULL NAME & PHONE / EMAIL:

DATE SIGNED (DD / MM / YYYY) & CITY:

DATE WITNESSED (DD / MM / YYYY):

Return Signed Scan Within 7 Business Days To: `simalidudu@gmail.com` · WhatsApp `+263 78 460 0904`

Customer Hand Initials: